

Project title: Personalised public services in support of the implementation of the Common Agricultural Policy.

The project was financed by the EU Horizon 2020 programme (<u>https://ec.europa.eu/programmes/horizon2020/</u>).

Timeframe: 1/05/2016 – 31/10/2018.

Aim: to develop a service platform (tool) for improving the efficiency and transparency of the compliance with the Common Agricultural Policy monitoring procedure.

Project partners:

- Draxis Environmental S.A. (Greece)
- Instituto Navarro de Technologias e Infraestructuras Agroalimentarias S.A. (Spain)
- Payment and Control Agency for Guidance and Guarantee Community Aid (Greece)
- National paying agency (Lithuania)
- Lithuanian Agricultural Advisory Service (Lithuania)
- Savills Ltd (United Kingdom)
- Inosens Doo Novi Sad (Serbia)
- University of Reading (United Kingdom)
- National Observatory Athens (Greece)
- Iniciativas Innovadoras Sal (Spain)
- ETAM S.A. (Greece)
- CREVIS SPRL (Belgium)

Project activities

As an outcome of the project, a pilot *ReCAP* platform for the delivery of public services was developed, and it is possible to access it through mobile phones (apps for Android and iOS). It is expected that the platform will increase the efficiency and transparency of public authorities' monitoring procedures when implementing CAP; farmers could be provided with personalized services that best meet the environmental standards of the CAP; provide value-added services through agricultural consultants.

The role of LAAS in the project was to test and adapt the *ReCAP* platform in Lithuania so that the advisory services provided to farmers meet the requirements of the CAP as much as possible.

LAAS tested the *ReCAP* platform with 150 farms and 61 consultants across Lithuania. It was a big challenge not only for specialists working at the central office, but also for the consultants, as LAAS had never tested the IT tool on such a broad (geographical) scale before. It took several months to prepare for testing. Remote platform trainings for consultants were launched after the crop declaration period (June 15, 19, 29).



Remote trainings on how to use and test the ReCAP pilot platform were organized for consultants working in LAAS.

A week later, these consultants started testing the platform with farmers. The activity was complicated, full of tension, because the platform was not always working and it was a new activity. Despite interference, the platform's testing activities took only a week longer than planned. The consultants from the district offices provided full reports on the work they have done, so the Department of Innovation Development was able to prepare a detailed report – a report to the project managers about the evaluation of the platform.

A link of the report:

https://www.dropbox.com/home/RECAP%20ataskaita?preview=report_pilot_activities_LAAS.docx

On September 18-21, the official presentation of the project results at the Inspire conference took place in Antwerp (Belgium). There was a question-and-answer session with only selected partners participating.



During the Inspire conference, an international team of partners implementing ReCAP answered questions about the relevance of the platform and its use in future.

Information about the *ReCAP* project was regularly disseminated at the exhibitions "Ką pasėsi…", as well as at the annual public events "Lithuanian Plowing Contest" and "Corn Day", organized by LAAS. Flyers with information about the project, its partners and activities as well as backpacks with the project logo were distributed on LAAS stand.

For more information on project results (products), please see (international database of project results): <u>https://zenodo.org/record/1475193#.XEchMJVPo2</u>